

## Project partners



**BEST Institut für berufsbezogene Weiterbildung und Personaltraining GmbH**  
Austria - [www.best.at](http://www.best.at)



**Computer Technology Institute and Press "Diophantus"**  
Greece - [www.cti.gr](http://www.cti.gr)



**MARQUE 21 SL**  
Spain - [www.marque.es](http://www.marque.es)



**Pontifical University of John Paul II**  
Poland - [www.upjp2.pl](http://www.upjp2.pl)



**University of Limerick,**  
Ireland - [www.ul.ie](http://www.ul.ie)



This project (project number 518736-LFP-1-2011-1-GR-LEONARDO-LMP) has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

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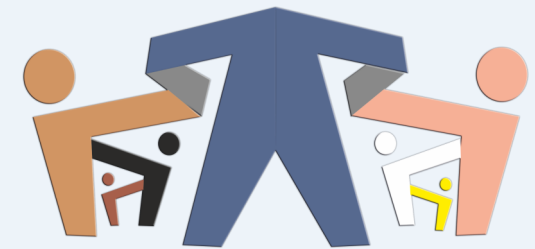
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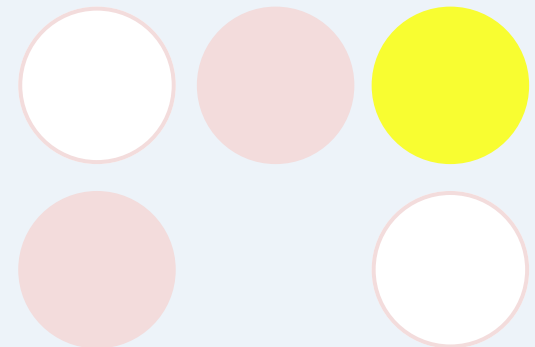
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# SONETOR



Training of cultural mediators utilizing  
new Social Networking Software



## Product brochure

**Website:** [www.sonetor-project.eu](http://www.sonetor-project.eu)

**Platform:** [www.culturalmediators.eu](http://www.culturalmediators.eu)

**LEONARDO DA VINCI Multilateral projects**  
February 2012 — January 2014



Based on a user needs analysis the project partnership has developed the following tools & products:

## Draft Job Profile

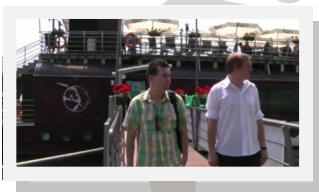
Describing the knowledge, skills and competences, a CULTURAL MEDIATOR might need to navigate migrant clients through different and sometimes difficult phases during their integration into their new host country. This can range from organizing spare time activities to responding to migrants' questions concerning governmental agencies and services or cultural differences between their country of origin and their new host country. The profile considers both, those with some experience of working in the role of cultural mediator as well as those who solely need to up-skill in specific topics.

## Training content based on Peer Learning Scenarios

The project has developed multimedia training content for those working as Cultural Mediators and for those wishing to work in the field. The material offers peer learning based on situations migrants might encounter in everyday life pertaining to health care, education settings or when seeking assistance from other public services. The scenarios depict real working situations from which learners will be able to assist migrants who are experiencing similar challenges. In addition to these unguided scenarios the platform also offers e-learning content which learners may pursue and receive a certificate of completion from the project. The social networking platform is the ideal virtual space where individual and social learning can be combined.



*The SONETOR partners come from various European countries (Austria, Greece, Ireland, Poland and Spain). They have set themselves the goal to assist cultural mediators through creating valuable materials and enhancing exchange. They want to improve the situation for everybody concerned with migration.*



*Screengrab from one of the multimedia videos designed for cultural mediators.*

*People registered on the online networking platform will have access to and use of materials such as these to grow in their professional standards in the field of cultural mediation.*

# The main products

## Social Networking Platform

This internet-based multilingual social networking platform for the European community of cultural mediators offers is a free learning resource where upon registration the user will have access to tools that will afford them access to:

- collaborative determination of subjects using **wikis**.
- the exchange of professional experiences and opinions using **blogs**.
- improve their competences through **e-learning modules** specifically designed for cultural mediators.
- discussions on relevant topics in the online community **forums**.
- the ability to contact peers instantly and directly through **chat** or sending **direct personal messages** from within the platform.
- examples of **good practice** in the field of cultural mediation.

## Workshops for Cultural Mediators

Free one-day workshops will be hosted by the project partners with the purpose of offering information on Cultural Mediation in general and bespoke training relating to the Training Scenarios and New Media Tools available on the platform.

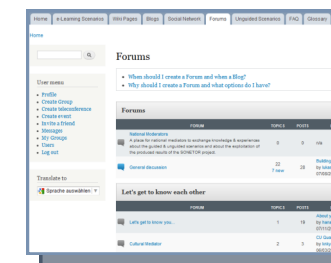
To learn more about the project, please log on to the project website or contact the project partner nearest to you:

[www.sonetor-project.eu](http://www.sonetor-project.eu)



*The SONETOR social networking platform provides information and training opportunities as well as space for interaction among cultural mediators across Europe. For further details log on to*

[www.culturalmediators.eu](http://www.culturalmediators.eu)



*The forum is one of the areas within the online platform where users discuss issues, leave comments or get in touch with each other.*