

DRAFT JOB PROFILE

of a CULTURAL MEDIATOR

The partners of the European cooperation project **SONETOR** have developed several attractive **products for Cultural Mediators across Europe**. This project and its outcomes specifically aim at counsellors, teachers, trainers, students, public servants and many other professionals in the sectors education, social affairs and health confronted with issues of **interculturalism**.

The purpose of the products is to raise knowledge, skills and competence of SONETOR stakeholders, interested people, organisations and partners. The project partnership aims at enhancing networking activities and wants to promote the transnational exchange of knowledge and experience within this field.

These are the main results in detail

- ☐ **Draft Job Profile**
- ☐ Training content and Peer Learning Scenarios
- ☐ Social Networking Platform
- ☐ Workshops for Cultural Mediators

Find out more on www.sonetor-project.eu



SONETOR

SONETOR is a European cooperation project to train, support and connect Cultural Mediators across Europe to facilitate improved interculturalism and to enhance the exchange of experiences and ideas.



Draft Job Profile of a CULTURAL MEDIATOR

As one of the main outcomes it describes the knowledge, skills and competences, a CULTURAL MEDIATOR might need to navigate migrant clients through different and sometimes difficult phases during their integration into their new host country. This can range from organizing spare time activities to responding to migrants' questions concerning governmental agencies and services or cultural differences between their country of origin and their new host country. The profile considers both, those with some experience of working in the role of cultural mediator as well as those who solely need to up-skill in specific topics.

The SONETOR project partners:



What exactly are „Cultural Mediators“?

The project partners define it the following way: „Cultural Mediators are professionals who have been trained to facilitate the relations between migrants and citizens in the host country, aiming at the mutual exchange of knowledge and the establishment of positive relations between individuals of different cultural backgrounds and ethnic origins. The primary characteristics or skills of a Cultural Mediator main will include a good knowledge of the legislation, language, social structures such as health & education, as well as the culture and traditions of the host country and the migrants' country of origin. They will also ideally possess good communication and active listening skills, and experience of negotiating and problem solving.“



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