

WORKSHOP: Aspects of IM in contemporary Europe

TABLE 1: Intercultural mediation as a necessary skill for "Citizen of the World"

Moderator: **Evgenia Polychronidi**, *Attorney at Law, SONETOR Certified IM*

Rapporteur: **Spyros Tsakalos**, *Olympic Training, Hellas*

TABLE 2: Intercultural Mediation and Interpretation

Moderator: **Themistoklis Gogas**, *Associate Professor of Intercultural Communication, Dept. of Business Administration, TEI of Epirus*

Rapporteur: **Theodoros Vryzas (Dr.)**, *University Scholar, TEI Epirus*

TABLE 3: IM professional opportunities

Moderator: **Titika-Konstantina Tsintoni**, *Educator, Philologist & Career Counselor, Adult's Educator*

Rapporteur: **Sebastian Mayr**, *Project Assistant, BGZ Berlin International Cooperation Agency GmbH*

CLOSING SESSION

14:30 - 15:00 **Conclusions from Parallel Sessions**
15:00 - 15:30 **Conference closing**

POSTERS

1. Meditation for Cultural Mediation

Efthymia Christopoulou, *PhD Candidate, Cross-cultural Psychology, National & Kapodistrian University of Athens*

2. Perceived Cultural Distance of different ethnocultural groups in Greece: A pilot study

Rania Theodorou, *National & Kapodistrian University of Athens*
Vassilis Pavlopoulos, *State Scholarships Foundation (IKY)*

3. Immigrant and nonimmigrant youth adaptation in time of economic crisis: The role of the family

Athanasios Kyritsis, **Xenia Antonopoulou**, **Markella Xirafa**, **Frosso Motti-Stefanidi & Vassilis Pavlopoulos**,
Psychology Department, University of Athens

4. Print advertisement and intercultural competence of students learning french as a foreign language

Maria Syrouki, *PhD Candidate in Applied Linguistics, National & Capodistrian University of Athens*

5. Building linguistic and translinguistic bridges to help refugees integrate into Greek education system

Hélène Vasilopoulou, *PhD Candidate in Applied Linguistics, National & Kapodistrian University of Athens - University of Angers*

6. The implementation of intercultural mediation in Greece nowadays - 2016: Job or Volunteerism? Needs and Policies

Hergys Manaj, **Christina Maragkou**, **Titika-Konstantina Tsintoni**, *University of Patras*

7. An investigation of the intercultural and social potentials of the 4th grade English textbook

Vagia-Anastasia Vraka, *English state school teacher, Hellenic Open University*

8. Greek host community acculturation expectations for Pakistani immigrants

Georgios Tsouvelos & Vassilis Pavlopoulos, *Department of Psychology, National & Kapodistrian University of Athens*

9. The representations of Greek language teachers in linguistically and culturally diverse classrooms of Athens

Katerina Giannouli, *PhD Candidate in Applied Linguistics, National & Kapodistrian University of Athens - University of Angers*

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International Conference

8-9
2016
September
Athens, Greece

Intercultural Mediation

in contemporary Europe:

challenges and possibilities

<http://daissy.eap.gr/ime-2016>

Venue:
AIROTEL

Stratos Vassilikos Hotel
114 Michalakopoulou str.
Athens

Programme

September 8

14:30 **Registration**

15:00 - 15:45 **Opening session**
 Chair: **Achilles Kameas**, Associate Professor, Hellenic Open University, Hellas
Elli Ioannidi, Social Psychology (PhD, Panteion University), National School of Public Health

15:45 - 16:05 **Plenary talk**
The contribution of TIME project against the current backdrop of migration and refugee crisis
Katerina Sotiropoulou, Training Director, Olympic Training

16:05 - 16:15 **Q&A**

Session 1: Intercultural mediation, multicultural Europe and the refugee crisis

Chair: **Hans Verrept**, Head of the Intercultural Mediation and Policy Support Unit, Psychosocial care, DG Health Care, Federal Service of Health, Food Chain Safety and Environment, Belgium

16:15 - 16:30 **Mapping the field of intercultural mediation for Immigrants in Europe: the TIME project results**
Aspasia Theodosiou, Social Anthropologist, Researcher, Hellenic Open University, DAISy research group, TEI of Epirus, Hellas

16:30 - 16:45 **Best Practices of intercultural mediation projects and current policies of the Greek Ministry of Interior regarding intercultural mediation**
Fani Keramida, Head of the Department of Social Awareness and Cohesion, Greek Ministry of Interior and Administrative Reconstruction, General Secretariat for Migration Policy, Directorate of Social Integration, Hellas

16:45 - 17:00 **One stop shops and intercultural mediation. First approach**
Elias Chronopoulos, Head of the Department of directorate of foreigners and immigration, Athens, decentralised administration of attica A', Greek Ministry of Interior & Administrative Reconstruction, General Secretariat of Migration Policy, Hellas

17:00 - 17:15 **Cultural mediation in women's protection and women's support programming**
Chrissa Baroga, Humanitarian Response Director, ActionAid Hellas

17:15 - 17:30 **Intercultural mediation and community interpreting in the refugee crisis: the experience of METAdrasi**
Antigoni Aggelaki, Head of Operations and Programmes, METAdrasi, Hellas

17:30 - 17:45 **Perspectives on health mediation**
Annie Raykov, Migration Health Division, Regional Office

Brussels, International organization for Migration

17:45 - 18:00 **Intercultural Relationships in Plural Societies: Implications for Policy and the Role of Cultural Mediator**
Vassilis Pavlopoulos, Associate Professor of Cross-cultural Psychology, Department of Psychology, University of Athens, Hellas

18:00 - 18:15 **Education and support for refugees: A presentation of Project PRESS**
George Androulakis, Vice Rector, Hellenic Open University, Hellas

18:15 - 18:30 **Q&A**

18:30 - 18:45 **Coffee break**

Session 2: Professional Profile and Common Curricula as catalysts for effective IM services

Chair: **Mara Aspioti**, Ass. Researcher-Culturalist, MSc, Hellenic Open University, DAISy research group, Hellas

18:45 - 19:00 **Towards a common concept: A training program built on a European intercultural mediator profile**
Akrivi-Irene Panagiotopoulou, R&D Executive, Olympic Training, Hellas

19:00 - 19:15 **Towards better self-development of intercultural mediators' trainers**
Nadia Senkowska, Polish journalist, The Pontifical University of John Paul II in Cracow, Poland

19:15 - 19:30 **Intercultural Mediator: From the professional profile to the certification of knowledge and skills**
Juliana Kontini, Scientific personnel in the Small Enterprises Institute Hellenic Confederation of Professionals, Craftsmen and Merchants (GSEVEE), Hellas

19:30 - 19:40 **The importance of Intercultural Mediation for the Migrant and Refugee Women**
Dimitra Malliou, Philologist, Founding member & Gen. Secretary, Greek Forum of Migrants-Panhellenic Network of Migrant Women, Hellas

19:40 - 19:50 **My personal testimony as a Certified Intercultural Mediator in the field of NGOs**
Mohammad Ibrahim Feili, Interpreter-SONETOR Certified IM, PRAKSIS, Hellas

19:50 - 20:00 **Q&A**

20:00 **Poster session / Cocktail**

September 9

09:00 **Registration**

Session 3: IM and the labor market: Accreditation and Code of Conduct

Chair: **Akrivi Panagiotopoulou**, R&D Executive, Olympic Training, Hellas

09:30 - 09:45 **Intercultural mediators throughout Europe: Multiple occupational profiles**
Tereza Papagiannopoulou, Olympic Training, Hellas

09:45 - 10:00 **The qualification of Intercultural Mediator in Lazio Region (Italy), a tool to improve professionalism and occupability**
Nicoletta Basili, Head of Communication and Project Planning Area, Programma integra, Italy

10:00 - 10:15 **The accreditation of Intercultural Mediators in Portugal: The Community Policing as a challenging context of intervention**
Mónica Diniz and Claudia Cruz, Lisbon Municipal Police of the Municipality of Lisbon, Portugal

10:15 - 10:30 **The guide for intercultural mediation in health care: a code of conduct for a new profession**
Hans Verrept, Head of the Intercultural Mediation and Policy Support Unit, Psychosocial care, DG Health Care, Federal Service of Health, Food Chain Safety and Environment, Belgium

10:30 - 10:45 **Q&A**

Session 4: Technologies in IM: Information technology in the service of IM

Chair: **Achilles Kameas**, Associate Professor, Hellenic Open University, Hellas

10:45 - 11:15 **ICT and EduTech in service of IMfI: the Registry, the Asclepius platform, the SONETOR portal**
Maria Aspioti, Ass. Researcher-Culturalist, MSc, Hellenic Open University, DAISy research group, Hellas

11:15 - 11:30 **Using remote intercultural mediation (through videoconferencing) in health care**
Isabelle Coune, Intercultural Mediation & Policy Support Unit, Federal Public Service Health, Food Chain Safety and Environment, Belgium

11:30 - 11:45 **Q&A**

11:45 - 13:00 **Light Lunch**

13:00 - 14:30 **PARALLEL SESSIONS**
 Time-keeper: **Spyridoula Kouna**, Hellenic Open University

HANDS-ON LAB & WORKSHOP: IM Skill-building using games and IT technology

Moderator: **Maria Aspioti**, Ass. Researcher-Culturalist, MSc, Hellenic Open University, DAISy research group, Hellas

[Equipment necessary (laptop or similar for connection to the Internet). Not provided by the organizer].

THINK-TANK: Exploitation of TIME project outcomes
 Moderator: **Achilles Kameas**, Associate Professor, Hellenic Open University
 Rapporteur: **Akrivi-Irene Panagiotopoulou**, R&D Executive, Olympic Training, Hellas